

SPLOŠNI POGOJI POSLOVANJA

Type Salon,
zavod za razvoj pisav in tipografske kulture
Jakčeva 5
1000 Ljubljana
Slovenija
Matična številka: 8665168000
Davčna številka: 31654053
Zavezanec za DDV: NE
E-poštni naslov: info@type-salon.com

Zavod Type Salon se ukvarja s spletno prodajo licenčnih za uporabo fontov.

SPLOŠNI DEL

1. Splošni pogoji poslovanja

- 1.1. Splošni pogoji poslovanja (v nadaljevanju splošni pogoji) Zavoda Type Salon (v nadaljevanju Zavod) so sestavni del vseh pogodb med Zavodom in kupci izdelkov (v nadaljevanju tudi: stranke), ki poslujejo z Zavodom.
- 1.2. Določila splošnih pogojev se uporabljajo tudi za vse ponudbe, predračune, predpogodbe, pravno-poslovne izjave in druge storitve, ki izhajajo iz poslovanja med Zavodom in stranko.
- 1.3. Uporaba pojmov:
Stranka je fizična ali pravna oseba, ki je v pravno poslovnem razmerju z Zavodom, ne glede na njeno pravno ali statusno obliko. Potrošnik je vsaka stranka, ki je fizična oseba in pridobiva ali uporablja blago ali storitve Zavoda za osebne namene oziroma za namene izven svoje poklicne ali pridobitne dejavnosti. Ponudba je enoten izraz za ponudbo v raznovrstnih oblikah, predračun ali drugo obliko predloga za sklenitev pogodbe, ki ga Zavod ponudi stranki. Pogodba je sporazum v pisni obliki, ki je sklenjen med Zavodom in stranko. Za sklenitev pogodbe se šteje tudi ponudba ali predračun, ki ga Zavod pošlje stranki in ga stranka sprejme oziroma potrdi. Predmetni splošni pogoji so sestavni del vsake pogodbe. Predmet pogodbe je lahko blago, ki so lahko vsi izdelki iz prodajnega kataloga Zavoda.
- 1.4. Glede obveščanja stranke o dobavi, sklenitvi, odstopu ali spremembi pogodbe in vseh drugih informacij velja oddajna teorija. To pomeni, da se za dan obvestitve stranke šteje datum, ko Zavod odpošlje obvestilo po komunikacijskem mediju.
- 1.5. Zavod obvešča stranko preko elektronske pošte, navadne pošte, telefona ali na drug način, za katerega se dogovori s stranko.
- 1.6. Delovni čas Zavoda je od 8.00 do 15.00.

GENERAL TERMS AND CONDITIONS

Type Salon,
zavod za razvoj pisav in tipografske kulture
Jakčeva 5
1000 Ljubljana
Slovenia
Registration number: 8665168000
Tax number: 31654053
VAT payer: NO
E-mail: info@type-salon.com

Type Salon is engaged in the online sale of royalties for the use of fonts.

GENERAL PART

1. General Terms and Conditions

- 1.1. The General Terms and Conditions (hereinafter referred to as the General Terms and Conditions) of the Type Salon Institute (hereinafter the Institute) are an integral part of all contracts between the Institute and buyers of products (hereinafter also: clients) doing business with the Institute.
- 1.2. The provisions of the General Terms and Conditions also apply to all offers, pro forma invoices, preliminary contracts, legal and business statements and other services arising from operations between the Institute and the client.
- 1.3. Use of terms:
A client is a natural or legal person who has a legal business relationship with the Institute, regardless of its legal or status form. A consumer is any client who is a natural person and acquires or uses the goods or services of the Institute for personal purposes or for purposes outside his professional or gainful activity. An offer is a uniform term for an offer in various forms, a pro forma invoice or another form of proposal for the conclusion of a contract, which the Institute offers to the client. A contract is an agreement in writing concluded between the Institute and a client. The conclusion of a contract is also considered to be an offer or pro forma invoice sent by the Institute to the client and accepted or confirmed by the client. These general terms and conditions are an integral part of each contract. The subject of the contract may be goods, which may be all products from the sales catalog of the Institute.
- 1.4. The theory of transmission shall apply to informing the customer of the delivery, conclusion, withdrawal or amendment of the contract and any other information. This means that the day of notification of the client is considered to be the date when the Institute sends the notification via the communication medium.
- 1.5. The Institute informs the client via e-mail, regular mail, telephone or in another way agreed with the client.
- 1.6. The working hours of the Institute are from 8.00 to 15.00.

2. Uporaba splošnih pogojev poslovanja

2. 1. Predmetni splošni pogoji so prednostni, torej v celoti nadomestijo manjkajoča, drugačna in nasprotujoča pogodbeno določila med Zavodom in stranko.
2. 2. Predmetni splošni pogoji nadomestijo kakršnekoli splošne pogoje in druge dokumente stranke, razen če uporabo predmetnih splošnih pogojev Zavod izrecno izključi v pisni obliki.
2. 3. Predmetni splošni pogoji predstavljajo sestavni del pogodb, sklenjenih med stranko in Zavodom. S podpisom pogodbe ali z drugačnim vstopom v pogodbeno razmerje stranka v celoti soglaša z vsebino predmetnih splošnih pogojev in potrjuje, da je v celoti seznanjena z vsebino predmetnih splošnih pogojev.
2. 4. Predmetni splošni pogoji so dostopni na spletni povezavi: [URL povezava do splošnih pogojev poslovanja]. Seznanitev s splošnimi pogoji poslovanja je možna tudi na poslovnem naslovu Zavoda.
2. 5. Kot podpis pogodbe se šteje oddaja veljavnega naročila v spletni trgovini Zavoda.
2. 6. Predmetni splošni pogoji zavezujejo potrošnika le, če je bil na njihov obstoj izrecno opozorjen pred sklenitvijo pogodbe, predračuna, predpogodbe ali ponudbe.

3. Spremembe splošnih pogojev poslovanja

3. 1. Ob morebitni spremembi splošnih pogojev postanejo spremembe za stranko zavezujoče z dnem, ko se z njimi seznanijo.
3. 2. Šteje se, da je stranka seznanjena s spremembami v trenutku objave spremembe na spletni strani [URL povezava do spletnega naslova spremembe] in ob potrditvi oddaje naročila. S tem se šteje, da stranka soglaša s spremembo splošnih pogojev.
3. 3. Stranka, ki ne soglaša s spremembo splošnih pogojev, je dolžna v 15 dneh po prejemu obvestila o spremembi podati Zavodu pisno izjavo o nestrinjanju. Če stranka v navedenem roku ne sporoči svojega nesoglasja s spremenjenimi pogoji poslovanja, se šteje, da s spremembo v celoti soglaša.
3. 4. V kolikor stranka poda izjavo, da ne soglaša s spremenjenimi pogoji poslovanja, ima Zavod pravico, da odstopi od pogodbe.
3. 5. V primeru, da predmetni splošni pogoji nasprotujejo drugim splošnim pogojem Zavoda, se uporabi tista določba, ki je specialnejša v konkretnem primeru.
3. 6. Zavod in stranka lahko izključita uporabo posameznih določil predmetnih splošnih pogojev, če so ta določila neskladna z določili pogodbe ali s splošnim namenom pogodbe.

2. Application of the General Terms and Conditions

2. 1. The subject general conditions are a priority, ie they completely replace the missing, different and contradictory contractual provisions between the Institute and the client.
2. 2. The subject general terms and conditions replace any general terms and conditions and other documents of the client, unless the Institute explicitly excludes the use of the subject general terms and conditions in writing.
2. 3. The General Terms and Conditions in question form an integral part of the contracts concluded between the client and the Institute. By signing the contract or otherwise entering into the contractual relationship, the customer fully agrees with the content of these general terms and conditions and confirms that he is fully acquainted with the content of these general terms and conditions.
2. 4. The General Terms and Conditions in question are available at the following web link: [URL link to the General Terms and Conditions]. Acquaintance with the general terms and conditions of business is also possible at the business address of the Institute.
2. 5. The signing of a contract is considered the placing of a valid order in the online store of the Institute.
2. 6. The general terms and conditions in question shall be binding on the consumer only if he has been expressly reminded of their existence before the conclusion of the contract, pro forma invoice, preliminary contract or offer.

3. Changes to the General Terms and Conditions

3. 1. In the event of a change in the General Terms and Conditions, the changes shall become binding on the Customer as of the date on which they are notified.
3. 2. The customer shall be deemed to have been aware of the changes at the time of publication of the change on the website [URL link to the change's web address] and at the time of order confirmation. By doing so, the customer is deemed to agree to the change of the general terms and conditions.
3. 3. A party who does not agree with the change of the general terms and conditions is obliged to submit a written statement of disagreement to the Institute within 15 days of receiving the notification of the change. If the customer does not notify his disagreement with the changed terms and conditions within the specified period, he shall be deemed to fully agree with the change.
3. 4. If the client submits a statement that he does not agree with the changed business conditions, the Institute has the right to withdraw from the contract.
3. 5. In the event that the general conditions in question contradict other general conditions of the Institute, the provision that is more special in the specific case shall apply.
3. 6. The Institute and the client may exclude the application of individual provisions of the General Terms and Conditions in question, if these provisions are inconsistent with the provisions of the contract or with the general purpose of the contract.

4. Splošne določbe

4. 1. Stranka je dolžna obvestiti Zavodom o vseh podatkih in dejstvih, ki so pomembni za vzpostavitev in nadaljevanje pravno poslovnega odnosa (sprememba prebivališča ali sedeža, sprememba lastniške ali pravnoorganizacijske oblike, insolventnost itd.).
4. 2. Zavod zbira nekatere osebne podatke strank. Vrste osebnih podatkov, namene njihove obdelave ter zakonske podlage za obdelavo ureja dokument Politika zasebnosti, ki je sestavni del splošnih pogojev poslovanja. Stranke se lahko seznanijo s Politiko zasebnosti na spletni strani Zavoda [URL povezava do spletnega naslova].
4. 3. Zavodom zavezujejo vse navedbe glede lastnosti blaga, ki so vključene v konkretni ponudbi oziroma pogodbi.
4. 4. Zavod si pridružuje pravico do spremembe specifikacij ali informacij iz predhodne točke, brez predhodnega obvestila stranki, specifikacije in informacije pa so obvezujoče zgolj v primeru, če so določene v pogodbi.

5. Cene

5. 1. Cene, prikazane na spletnem naslovu Zavoda se lahko spremenijo brez predhodnega obvestila.
5. 2. Cene so zavezujoče od trenutka, ko Zavod pošlje stranki e-sporočilo glede potrditve naročila. V primeru, da je podatek o ceni napačen ali se med obdelavo naročila cene spremenijo, ima stranka pravico do odstopa od pogodbe.
5. 3. V primeru dostave izdelkov je standardna embalaža vključena v ceno izdelka, dodatno transportno embalažo in stroške prevoza blaga pa Zavod dodatno zaračuna po ceni, ki je določena v ceniku Zavoda oziroma po ceni, glede katere se dogovorita Zavod in stranka.

6. Plačilne metode

6. 1. Zavod omogoča plačilo za izdelke in storitve na sledeče načine:
 - Plačilo preko aplikacije PayPal na bančni račun Zavoda
6. 2. Varnost osebnih podatkov in plačil je v domeni ponudnikov plačilnih storitev. Za vse ostalo Zavod uporablja primerna tehnična in organizacijska sredstva za zagotavljanje varnosti in tajnosti osebnih podatkov ter plačilnih informacij.

7. Izstavljanje računov

7. 1. Po uspešni oddaji in potrditvi naročila Zavod pošlje stranki račun za naročeno blago ali storitev v obliki PDF dokumenta na e-poštni naslov, ki ga stranka navede ob registraciji na spletni strani Zavoda. Stranki je pogodba dostopna na pisno zahtevo.
7. 2. Dolžnost stranke je, da pred izvedbo naročila pregleda vse podatke in specifikacije naročila. Kasneje podani ugovori glede nepravilnosti izdanih računov niso upoštevani.

4. General provisions

4. 1. The client is obliged to inform the Institutes about all data and facts that are important for the establishment and continuation of a legal business relationship (change of residence or registered office, change of ownership or legal organizational form, insolvency, etc.).
4. 2. The Institute collects certain personal data of clients. The types of personal data, the purposes of their processing and the legal basis for processing are regulated by the Privacy Policy document, which is an integral part of the General Terms and Conditions. Customers can get acquainted with the Privacy Policy on the website of the Institute [URL link to the web address].
4. 3. Institutions are bound by all statements regarding the characteristics of the goods that are included in a specific offer or contract.
4. 4. The Institute reserves the right to change the specifications or information from the previous point, without prior notice to the client, and the specifications and information are binding only if they are specified in the contract.

5. Prices

5. 1. The prices displayed on the Institute's website are subject to change without prior notice.
5. 2. Prices are binding from the moment the Institute sends the customer an e-mail regarding the confirmation of the order. In the event that the price information is incorrect or the prices change during the processing of the order, the customer has the right to withdraw from the contract.
5. 3. In the case of delivery of products, standard packaging is included in the price of the product, and additional transport packaging and costs of transporting goods are additionally charged by the Institute at the price specified in the Institute's price list or at a price agreed between the Institute and the client.

6. Payment methods

6. 1. The Institute enables payment for products and services in the following ways:
 - Payment via PayPal application to the bank account of the Institute
6. 2. The security of personal data and payments is in the domain of payment service providers. For everything else, the Institute uses appropriate technical and organizational means to ensure the security and confidentiality of personal data and payment information.

7. Invoicing

7. 1. After the successful submission and confirmation of the order, the Institute sends the customer an invoice for the ordered goods or services in the form of a PDF document to the e-mail address provided by the customer upon registration on the Institute's website. The contract is available to the client upon written request.
7. 2. It is the duty of the customer to review all data and specifications of the order before executing the order. Subsequent objections to the irregularity of the invoices issued were not taken into account.

8. Lastništvo

8. 1. Če v pogodbi med Zavodom in stranko ni dogovorjeno drugače, si Zavod pridružuje lastninsko, avtorsko ter sorodne pravice na vseh dokumentih, ki so potrebni ali zagotovljeni v zvezi s sklenitvijo in/ali izvrševanjem pogodbe.

9. Poslovna skrivnost

9. 1. Pogodbe, sklenjene med Zavodom in stranko so poslovna skrivnost. Prav tako so poslovna skrivnost vsi podatki, ki jih Zavod posreduje stranki pred sklenitvijo pogodbe, kot so različni priročniki, navodila, tabele, ceniki, poslovni ali finančni podatki itd. Stranka se zavezuje ohranjati poslovne skrivnosti Zavoda ves čas trajanja pogodbenega razmerja in še 5 let po preteku pogodbenega razmerja. V primeru kršitve poslovne skrivnosti je stranka odškodninsko in kazensko odgovorna.

10. Omejitev odgovornosti

10. 1. Lastnosti izdelkov, rok dobave ali cena se lahko spremenijo tako hitro, da Zavod ne uspe popraviti podatkov v spletni trgovini. V tem primeru bo Zavod kupca obvestila o spremembah in mu omogočila odstop od naročila ali zamenjavo naročenega blaga.
10. 2. Fotografije ne zagotavljajo lastnosti blaga. Zavod si prizadeva zagotoviti natančne fotografije prodajnih izdelkov, vendar je potrebno vse fotografije jemati kot simbolične.
10. 3. Zavod si pridržuje pravico dočasne onesposobitve dostopa do spletne strani v primerih tehničnih težav ali vzdrževalnih del. V primeru pojavljanja tehničnih težav si Zavod pridržuje pravico do preklica vseh naročil, izvedenih v obdobju pojavljanja tehničnih težav. V takih primerih bo Zavod nemudoma obvestila stranko o tehničnih težavah ter posredovala navodila glede nadaljnjih postopkov. Stranka mora pred obiskom spletne strani Zavoda na lastno odgovornost zagotoviti varnost svojih tehničnih sredstev za dostop do spletne strani in varnost uporabniških imen in gesel na spletni strani.
10. 4. Zavod si pridržuje pravico, da izjemoma odstopi od izvedbe naročila v primerih, ko naročeni izdelki niso več dobavljivi, če je ugotovljena povečana plačilna rizičnost kupca ali če je prišlo do očitne napake v ceniku. V vseh takih in podobnih primerih bo stranka o morebitnem odstopu od pogodbe s strani Zavoda nemudoma obveščena.
10. 5. Zavod si pridržuje možnost odstopa od pogodbe, če se ugotovi bistvena zmotna v skladu z 46. členom Obligacijskega zakonika.

8. Ownership

8. 1. Unless otherwise agreed in the contract between the Institute and the client, the Institute reserves property, copyright and related rights on all documents necessary or provided in connection with the conclusion and / or execution of the contract.

9. Business secret

9. 1. Contracts concluded between the Institute and the client are a business secret. It is also a business secret all the information that the Institute provides to the client before concluding the contract, such as various manuals, instructions, tables, price lists, business or financial data, etc. The client undertakes to maintain the business secrets of the Institute for the entire duration of the contractual relationship and for another 5 years after the expiration of the contractual relationship. In the event of a breach of professional secrecy, the client is liable for damages and criminal liability.

10. Limitation of Liability

10. 1. Product characteristics, delivery time or price may change so quickly that the Institute fails to correct the data in the online store. In this case, the Institute will notify the customer of the changes and enable him to withdraw from the order or replace the ordered goods.
10. 2. Photographs do not guarantee the properties of the goods. The institute strives to provide accurate photographs of sales products, but all photographs must be taken as symbolic.
10. 3. The Institute reserves the right to temporarily disable access to the website in cases of technical problems or maintenance work. In the event of technical problems, the Institute reserves the right to cancel all orders executed during the period of technical problems. In such cases, the Institute will immediately inform the client about technical problems and provide instructions regarding further procedures. Before visiting the Institute's website, the client must, at his own risk, ensure the security of his technical means of accessing the website and the security of usernames and passwords on the website.
10. 4. The Institute reserves the right to exceptionally withdraw from the execution of the order in cases when the ordered products are no longer available, if an increased payment risk of the buyer is established or if there is an obvious error in the price list. In all such and similar cases, the client will be immediately notified of any withdrawal from the contract by the Institute.
10. 5. The Institute reserves the possibility of withdrawing from the contract if a material error is established in accordance with Article 46 of the Code of Obligations.

11. Obravnava pritožb in reševanje sporov

11. 1. Za razlago teh prodajnih pogojev ali pogodb, sklenjenih med Zavodom in stranko, se uporablja izključno pravo Republike Slovenije. Pogodbeni stranki se zavežeta reševati vse spore na miren način, v primeru izčrpanja vseh izvensodnih poti za doseg sporazuma pa je za reševanje spora pristojno krajevno pristojno sodišče v Republiki Sloveniji glede na sedež Zavoda.
11. 2. Skladno z zakonsko ureditvijo Zavod ne priznava nikakršnega izvajalca izvensodnega reševanja potrošniških sporov kot pristojnega za reševanje potrošniškega spora, ki bi ga potrošnik lahko sprožil v skladu z Zakonom o izvensodnem reševanju potrošniških sporov.
11. 3. Ponudnik, ki kot ponudnik blaga in storitev omogoča spletno trgovino na območju RS, na svoji spletni strani objavlja elektronsko povezavo na platformo za spletno reševanje potrošniških sporov (SRPS). Platforma je na voljo potrošnikom na spletni povezavi:
<https://webgate.ec.europa.eu/odr/main/index.cfm?event=main.home.show&lng=SL>
Navedena ureditev izhaja iz Zakona o izvensodnem reševanju potrošniških sporov, Uredbe (EU) št. 524/2013 Evropskega parlamenta in Sveta o spletnem reševanju potrošniških sporov ter spremembi Uredbe (ES) št. 2016/2004 in Direktive 2009/22/ES.
11. 4. Zavod spoštuje veljavno zakonodajo o varstvu potrošnikov. Zavod zagotavlja učinkovit in zaupen sistem obravnavanja pritožb. Pritožbo je potrebno poslati na e-poštni naslov info@type-salon.com.
11. 5. Zavod bo stranki v 5 delovnih dneh po prejemu pritožbe potrdila prejem ter obvestila stranko o poteku in trajanju pritožbenega postopka.
11. 6. V primeru razlikovanja med slovenskim in angleškim prevodom tega dokumenta, prevlada slovenska verzija.

12. Odstop Zavoda od pogodbe

12. 1. V primeru kršitve določil pogodbe ali teh splošnih pogojev s strani stranke ima Zavod pravico odstopiti od pogodbe brez nadaljnjih obvestil stranki. V takem primeru Zavod na transakcijski račun stranke vrne morebitne vplačane zneske.
12. 2. Prav tako ima Zavod pravico odstopiti od pogodbe v primeru, če stranka, ki ni potrošnik, postane insolventna ali plačilno nesposobna ali če ima blokirana sredstva na poslovnem računu več kot 15 dni, če je uveden ali zgolj predlagan postopek prisilne poravnave ali stečaja.
12. 3. Zavod ima pravico do odstopa od pogodbe, če stranka ne izpolnjuje svojih obveznosti, če stranka daje Zavodu neresnične podatke, ki otežujejo ali onemogočajo izpolnitev pogodbe in če ne plača svojih obveznosti skladno s pogodbo in temi splošnimi pogoji.

11. Handling complaints and resolving disputes

11. 1. For the interpretation of these terms and conditions of sale or contracts concluded between the Institute and the customer, the exclusive law of the Republic of Slovenia shall apply. The contracting parties undertake to resolve all disputes amicably, and in the event of exhaustion of all out-of-court channels to reach an agreement, the local competent court in the Republic of Slovenia shall have jurisdiction over the seat of the Institute.
11. 2. In accordance with the legal regulations, the Institute does not recognize any provider of out-of-court settlement of consumer disputes as competent for resolving consumer disputes that could be initiated by the consumer in accordance with the Out-of-Court Settlement of Consumer Disputes Act.
11. 3. A provider who, as a provider of goods and services, enables online trade in the territory of the Republic of Slovenia, publishes on its website an electronic link to the platform for online resolution of consumer disputes (SRPS). The platform is available to consumers online:
<https://webgate.ec.europa.eu/odr/main/index.cfm?event=main.home.show&lng=SL>
That regulation derives from the Out-of-Court Settlement of Consumer Disputes Act, Regulation (EU) no. Regulation (EC) No 524/2013 of the European Parliament and of the Council on the online settlement of consumer disputes and amending Regulation (EC) No 2016/2004 and Directive 2009/22 / EC.
11. 4. The Institute complies with the applicable legislation on consumer protection. The Institute provides an efficient and confidential system for handling complaints. The complaint should be sent to the e-mail address info@type-salon.com.
11. 5. The Institute will acknowledge receipt to the client within 5 working days of receiving the complaint and inform the client about the course and duration of the complaint procedure.
11. 6. In the event of a difference between the Slovene and English translations of this document, the Slovene version shall prevail.

12. Withdrawal of the Institute from the contract

12. 1. In the event of a breach of the provisions of the contract or these general terms and conditions by the client, the Institute has the right to withdraw from the contract without further notice to the client. In such a case, the Institute returns any amounts paid to the client's transaction account.
12. 2. The Institute also has the right to withdraw from the contract in the event that a non-consumer party becomes insolvent or insolvent or if it has blocked funds in the business account for more than 15 days, if a compulsory settlement procedure is introduced or merely proposed. or bankruptcy.
12. 3. The Institute has the right to withdraw from the contract if the client fails to fulfill its obligations, if the client provides the Institute with untrue information that makes it difficult or impossible to fulfill the contract and if it fails to pay its obligations in accordance with the contract and these general conditions.

13. Registracija uporabnika

13. 1. Možnost spletnega nakupa izdelkov imajo osebe, ki uspešno zaključijo postopek registracije na spletni strani Zavoda (<https://type-salon.com/login/>) in postanejo člani spletne trgovine.
13. 2. Ob registraciji uporabnika na spletni strani pridobi uporabnik podatke, s katerimi dostopa do spletne trgovine:
 - uporabniško ime,
 - geslo za dostop.
13. 3. Če želi uporabnik spremeniti uporabniško ime ali geslo, lahko to stori v razdelku uporabnika na spletni strani.

14. Postopek oddaje naročila

14. 1. V razdelku "font library" na spletni strani lahko uporabnik s klikom izbere možnost "add to cart". Sistem nato izda obvestilo o uspešnem dodajanju izdelka v košarico željenega blaga. Ko sistem zabeleži dodani izdelek v košarici, lahko uporabnik s klikom na ustrezen gumb izbere bodisi vrnitev na ponudbo trgovine bodisi nadaljuje s plačilnim postopkom.
14. 2. Če želi uporabnik odstraniti določen izdelek ali storitev iz nakupovalne košarice, lahko s klikom na ikono košarice (zgornji desni kot na začetni spletni strani) dostopi do dodanih izdelkov oziroma storitev ter s klikom na gumb "odstrani" odstrani izbrani izdelek oziroma storitev. Če želi uporabnik dodati nove izdelke ali storitve v košarico, to stori s klikom na gumb "vrnitev v trgovino" in ponovitvijo postopka iz prehodnega člena.
14. 3. Po potrditvi nakupovalne košarice z izbranimi izdelki in storitvami sistem preusmeri uporabnika na obrazec s podatki kupca oziroma naročnika. Za izvršitev naročila mora uporabnik pravilno izpolniti vsa polja, ki so označena z rdečo zvezdico. Sistem omogoča uporabniku, da se podatki iz obrazca shranijo v uporabnikovem profilu za bodoča naročila.
14. 4. Uporabnik lahko za plačilo uporabi zgoraj navedene plačilne metode.
14. 5. V primeru, da je uporabnik imetnik promocijske kode ali kupona Zavoda, jo lahko uporabi in navede v ustreznem polju pri oddaji naročila.
14. 6. Uporabnik lahko navede, da želi prevzeti predmet naročila na poslovnem naslovu Zavoda, lahko pa izbere dostavo s strani dostavnih služb Pošta Slovenije, GLS ali UPS ali DHL.
14. 7. Pred oddajo naročila lahko uporabnik preveri in po potrebi popravi vse vnesene podatke v zvezi z naročilom, ki mu jih sistem izpiše po uspešni potrditvi vseh predhodnih faz postopka. Uporabnik naročilo potrdi s klikom na gumb "Izvedi naročilo", s tem pa se zaveže k izpolnitvi pogodbe in potrdi, da je zavezan k plačilu. V primeru, da je naročilo uspešno oddano, sistem izpiše številko naročila.
14. 8. Kupoprodajna pogodba (naročilo) je v elektronski obliki shranjena na strežniku Zavoda, stranka pa lahko pridobi kopijo z zahtevo po elektronski pošti na: info@type-salon.com.

13. User registration

13. 1. The possibility of online purchase of products has persons who successfully complete the registration process on the website of the Institute (<https://type-salon.com/login/>) and become members of the online store.
13. 2. Upon registration of the user on the website, the user obtains the data with which he accesses to the online store:
 - Username,
 - access password.
13. 3. If the user wishes to change the username or password, he can do so in the user section of the website.

14. Procurement procedure

14. 1. In the "font library" section of the website, the user can click to select the "add to cart" option. The system then issues a notification of the successful addition of the product to the basket of the desired goods. Once the system records the added product in the shopping cart, the user can choose to either return to the store offer or continue with the payment process by clicking on the appropriate button.
14. 2. If the user wants to remove a certain product or service from the shopping cart, he can click on the cart icon (upper right corner of the home page) to access the added products or services and click on the "remove" button to remove the selected product or services. If the user wants to add new products or services to the cart, he does so by clicking on the "return to the store" button and repeating the procedure from the transition article.
14. 3. After confirming the shopping cart with the selected products and services, the system redirects the user to the form with the customer's or customer's data. To execute the order, the user must correctly fill in all the fields marked with a red asterisk. The system allows the user to save the data from the form in the user's profile for future orders.
14. 4. The user may use the above payment methods for payment.
14. 5. In the event that the user is the holder of a promotional code or coupon of the Institute, he may use it and state it in the appropriate field when placing the order.
14. 6. The user can state that he wants to take over the subject of the order at the business address of the Institute, or he can choose delivery by the delivery services of Pošta Slovenije, GLS or UPS or DHL.
14. 7. Before placing an order, the user can check and, if necessary, correct all the entered data related to the order, which are displayed to him by the system after the successful confirmation of all previous stages of the procedure. The user confirms the order by clicking on the »Execute order« button, thereby committing to fulfill the contract and confirming that he is obliged to pay. If the order is successfully placed, the system displays the order number.
14. 8. The sales contract (order) is stored in electronic form on the server of the Institute, and the client can obtain a copy with a request by e-mail to: info@type-salon.com.

14. 9. Po uspešni oddaji naročila uporabnik prejme na svoj e-poštni naslov potrdilo o prejetju in potrditvi naročila.
14. 10. Registrirani uporabnik lahko dostopa do podatkov o vsebini pogodbe in statusu naročila v svojem uporabniškem profilu kadarkoli.
14. 11. V namen preveritve navedenih uporabnikovih podatkov in točnosti naročila lahko Zavod kontaktira uporabnika na e-poštni naslov: info@type-salon.com.

15. Pravice potrošnikov – Pravica do odstopa potrošnika od pogodbe

15. 1. Skladno s členom 43.č Zakona o varstvu potrošnikov je potrošnik seznanjen, da zaradi dobave digitalne vsebine, ki se ne dostavi na otipljivem nosilcu podatkov, ni upravičen do odstopa od pogodbe v roku 14 dneh brez obrazložitve.

16. Odgovornost za stvarne in pravne napake

16. 1. Zavod odgovarja za stvarne napake, ki jih je blago imelo takrat, ko je nevarnost naključnega uničenja ali poškodovanja prešla na stranko. Ta trenutek praviloma nastane s prevzemom blaga.
16. 2. Glede pravic in obveznosti izhajajočih iz stvarnih napak se uporabljajo določbe navedene v členih 37. do 40. Zakona o varstvu potrošnikov.

Ti splošni pogoji Zavoda so veljavni od 23. 06. 2020 do njihovega preklica oz. do sprejema novih splošnih prodajnih pogojev poslovanja Zavoda.

14. 9. After the successful submission of the order, the user receives a confirmation of receipt and confirmation of the order to his e-mail address.
14. 10. The registered user can access the data on the content of the contract and the status of the order in his user profile at any time.
14. 11. For the purpose of verifying the stated user data and the accuracy of the order, the Institute may contact the user at the e-mail address: info@type-salon.com.

15. Consumer rights - The right of the consumer to withdraw from the contract

15. 1. Pursuant to Article 43.č of the Consumer Protection Act, the consumer is informed that due to the supply of digital content which is not delivered on a tangible medium, he is not entitled to withdraw from the contract within 14 days without explanation.

16. Liability for factual and legal errors

16. 1. The Institute shall be liable for material defects incurred by the goods when the risk of accidental destruction or damage has passed to the customer. This moment usually arises with the acceptance of the goods.
16. 2. The provisions set out in Articles 37 to 40 of the Consumer Protection Act shall apply to rights and obligations arising from material errors.

These general conditions of the Institute are valid from 23 June 2020 until their cancellation or until the adoption of new general sales conditions for the Institute's operations.